



**CENTRAL  
INSURANCE  
COMPANIES**

*Fulfilling the Promise Since 1876*

**FOR IMMEDIATE RELEASE**

**October 5, 2009**

## **LOCAL INSURANCE AGENT ATTENDS NATIONAL ADVISORY COUNCIL**

Georgetown, TEXAS – Lisa Roppolo of Evans, Ewan & Brady Insurance in Georgetown has been named to the Central Insurance Companies' CSR Advisory Council for the 2009-2012 term. Lisa was chosen from over 3,500 Customer Service Representatives to serve on the council.

The CSR Advisory Council is comprised of independent insurance agents representing the Central Insurance Companies and is directly responsible for many key enhancements and initiatives Central has delivered based upon its input and ideas. The group is a huge part of the success Central has had with key process improvements and technology offerings to its agency partners.

The CSR Advisory Council meets regionally once a year and nationally every three years. Agency participants hold a variety of positions within their agencies, from frontline CSR's, to Office Managers and even Vice Presidents. A key benefit for the agents that participate is the ability to spend time sharing workflow ideas and issues that each are dealing with in their own agencies.

Evans, Ewan & Brady Insurance Agency is an independent insurance agency writing auto, home, life, health and property insurance for individual and businesses in Texas. Evans, Ewan & Brady Insurance Agency is located at 2404 Williams Dr and has been in the Insurance business since 1928.

The Central Insurance Companies consists of Central Mutual Insurance Company, All America Insurance Company, and CMI Lloyds. Central provides insurance for automobiles, homes, and businesses to more than 321,000 policyholders in 19 states. Since it's beginning in 1876, Central has grown to a group of companies with combined assets totaling over \$1 billion and an A.M. Best rating of A+ (Superior).

Central's home office is located in Van Wert, Ohio. The company operates regional offices in the Atlanta, Boston, and Dallas metropolitan areas, as well as in Van Wert.

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